



CHARLOTTE COUNTRY CLUB

August 22, 2011

Mr. Rick Norvell
Absolute Remodeling, Inc.
4623 Dwight Evans Road
Charlotte, NC 28217

Dear Mr. Norvell,

I hope you and your family are having a fantastic summer season. I wanted to personally thank you for Absolute Remolding Inc.'s extensive work on our Club's home on Stoneybrook Drive and the exquisite carpentry your company did on our Clubhouse's back windows, siding, and moldings.

Absolute Remolding, Inc.'s crew was on time, they worked professionally and cleanly, and were easy for our staff to work with. Every project we have had the privilege of working on with your company has exceeded our expectations; including this last one. The original project cost estimation and anticipated timeline for the work were met exactly as you projected to us. I would be honored to recommend your company, without hesitation, as an excellent restoration contractor.

Please thank your entire crew for their hard work and professionalism. If I can be of any assistance in the future, please do not hesitate to contact me at 704-944-5220 or at ddiorio@charlottecountryclub.org. I hope you and your family continue to have a safe, prosperous, and healthy summer season. I will look forward to calling on you for our next restoration project at our 101 year old club.

With kind regards,

Damon J. DiOrio, CCM, CCE
Chief Executive Officer